

**PWC – 900**  
*PureWaterCooler*



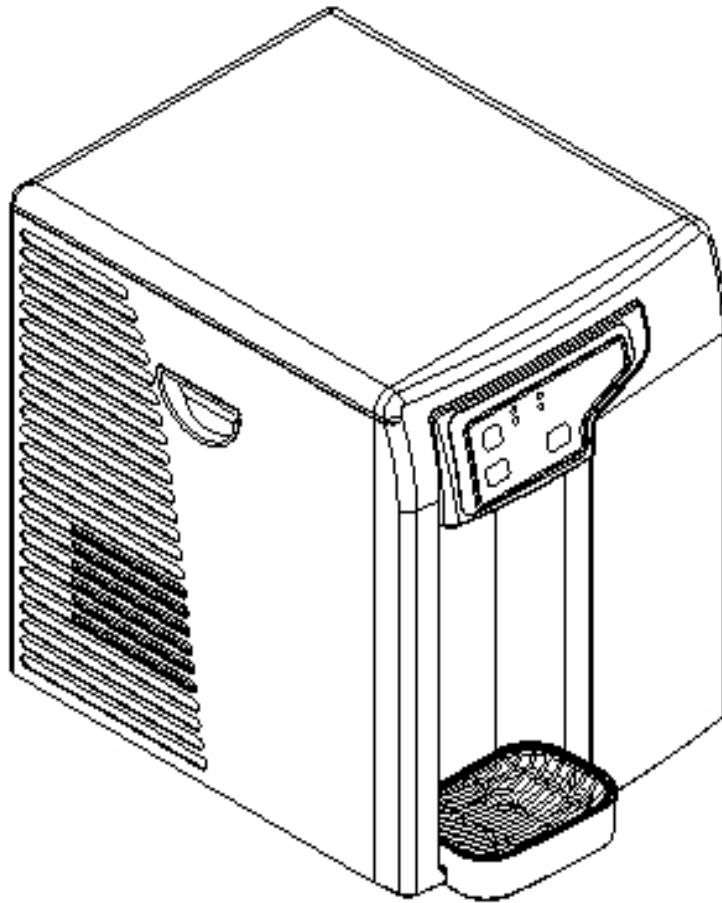
# SERVICE MANUAL

for

**PureWaterCooler™**

by Vertex

**Model PWC-900**



P/N man-7012

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# PWC-900 Cooler

## 1. Introduction

The PWC-900 line of point of use counter-top coolers are designed to give years of reliable Service. The cooler has a single spigot that dispenses water at 2 different temperature levels – hot and cold temperature water. The cold water is chilled in the “Purechill” ice bath (cold tank). Water is chilled as it runs through a long coiled section of stainless steel tubing sitting in the ice bath. Product water never comes in contact with the atmosphere until the water is dispensed into the users cup. The ice bath can be accessed for cleaning by removing the cooler main top cover (see section 4).

The hot tank is made of stainless steel and holds 1/2 gallon of hot water. It is important not to turn on the hot tank when there is no water in it as this will damage the heating element.

The compressor is a sealed unit and is not serviceable in the field. The compressor can be replaced by a qualified refrigeration technician with proper tools and equipment. Please consult the factory if the compressor needs servicing.

*CAUTION: If the compressor has been stopped by switching it off or unplugging power, WAIT 10 MINUTES before turning the compressor on again. The compressor may stall and burnout if powered back on without waiting.*

Electrical power is required for the cooler to fill the cooler with water.

## 2. Cooler Set-Up (for new cooler installation)

### Feedwater/Drain Connections

#### -Feed Connection

2.1 Remove feed water plug (orange) from back of cooler.



2.2 Connect tubing to feed connector on back of cooler.



2.3 **WARNING:** Do not turn on cooler hot power until cooler tanks are full of water and water can be dispensed from spigot.

## 2. Cooler Set-Up cont.

2.4 With both hot and cold power switches in the off position, plug the cooler into power.



2.5 Press and hold the cold dispense button on the control panel until water begins to flow from the spigot. For the hot tank, press the unlock button, then press and hold the hot dispense button until water dispenses from the hot spigot. This may take a few minutes as the tank must fill completely before the water will dispense. The 1 minute time out may activate if the water takes longer to dispense. If this happens, simply re-press the hot button to continue the hot tank filling process.



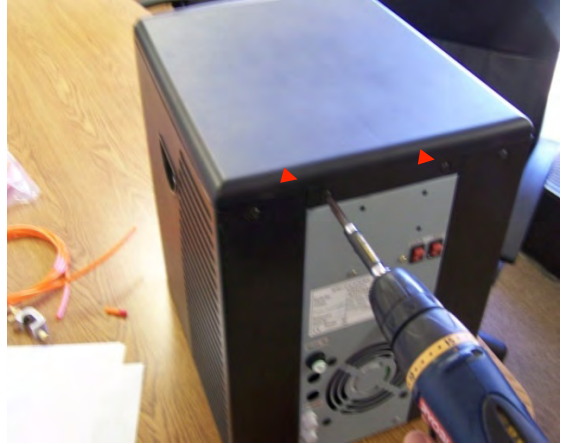
2.6 Once both hot and cold buttons dispense water, turn the hot and cold switches on the back of the cooler to the on position. Hot water will be ready quickly, but cold water may take a few hours.



2.7 The cooler is ready for use.

## 3. Top Cover/Side Panel Removal

3.1 Remove (2) screws on back of cooler top cover



3.2 Slide cover back and lift off.



3.3 Cold tank is now accessible for cleaning and servicing other parts of the cooler.

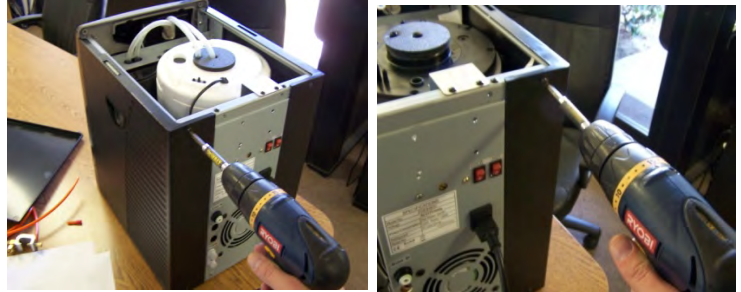


3.4 Reinstall top cover in reverse order

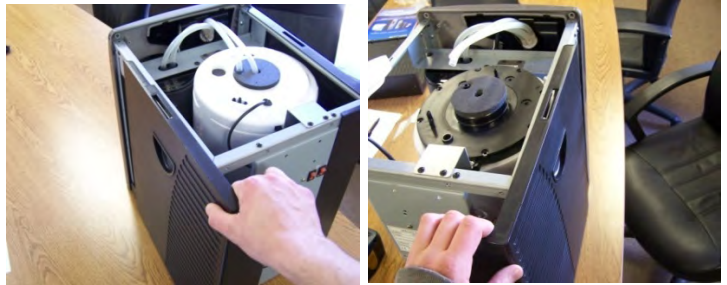
## 3. Top Cover/Side Panel Removal

Cont.

3.5 Remove (2) screws on back of cooler side cover.

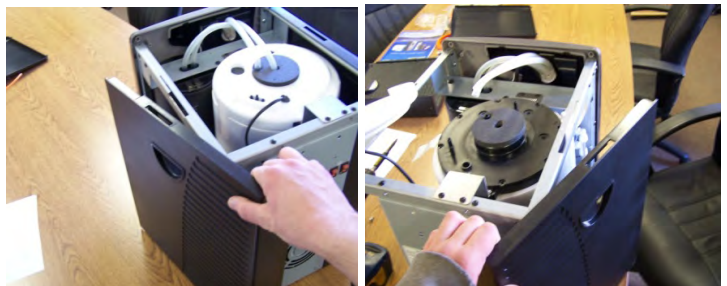


3.6 Slide side cover back about half way off until tab in side cover lines up with slot in cooler frame.



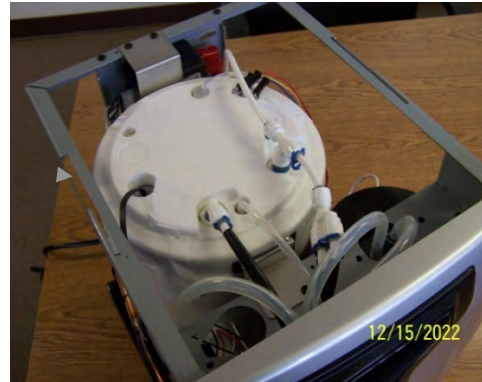
3.7 Once slot and tab are lined up, pull side cover away from cooler.

3.8 Reinstall side panels in reverse order



## 4. Access Cold Tank

4.1 Remove top and side covers (See section 3)



4.2 Disconnect and remove tubing from both sides of 'T' fitting



4.3 Remove silicon tube and 1/4" tube from fitting



4.4 Remove 'T' fitting

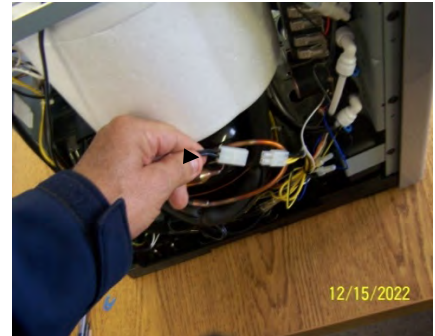




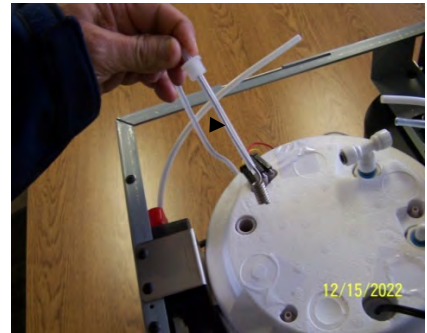
## 4. Access Cold Tank

cont.

4.5 Disconnect circulation pump connector



4.6 Remove temperature probe



4.7 Remove ice bath level sensor probes (3).



4.8 Peel back tape holding top foam (4 plcs)



## 4. Access Cold Tank

cont.

4.9 Remove foam top



4.10 Remove 4 screws securing top/Purechill assembly



4.11 Remove top/Purechill assembly from cold tank



4.12 Remove base/circulating pump assembly from cold tank



## 4. Access Cold Tank

cont.

4.13 View of cold tank with top/Purechill assembly and base/circulation pump removed.



4.14 Re-assemble cold tank in reverse order.

4.15 NOTE: When replacing lid, align tab on tank with slot in lid.



## 5. Removing/Replacing Hot Tank

5.1 Drain water from hot tank by removing bottom drain cap.



5.2 Remove top cover and left side cover (sec. 3)

5.3 Remove (4) electrical connectors from hot tank temperature sensors.



5.4 Remove (2) electrical connectors from hot tank heater coil leads.



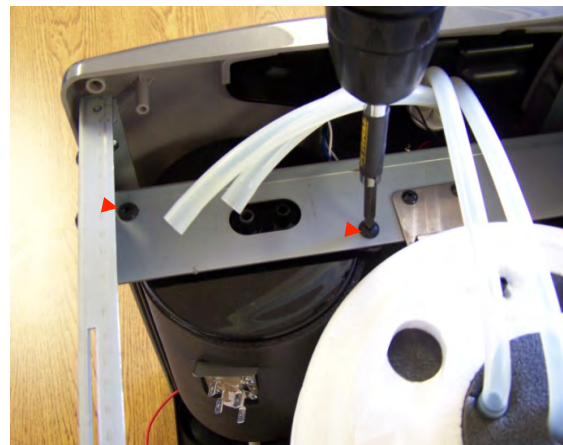
## 5. Removing/Replacing Hot Tank

Cont.

5.5 Remove (2) tubes from top of hot tank.



5.6 Remove (2) mounting screws.



5.7 Remove hot tank from cooler.

5.8 Remove inlet tubing.



5.9 Assemble hot tank in reverse order.

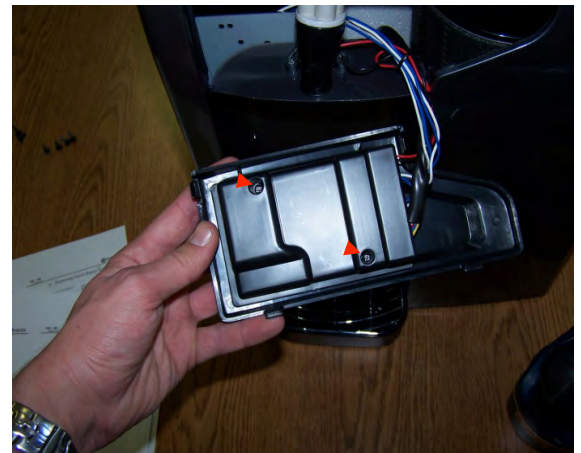
5.10 Remove thermal sensors from hot tank. Save and install on new hot tank.

## 6. Remove/Replace Circuit Board

6.1 Remove dispensing control panel by pulling outward from the bottom. Once the panel is loose, remove by pulling down.



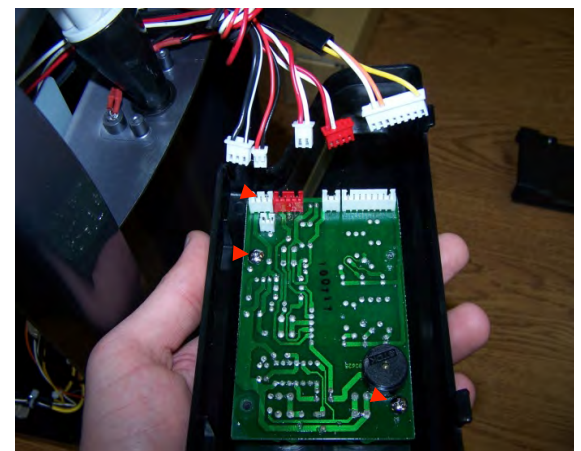
6.2 Remove circuit board cover, by removing (2) screws from the back and pulling the cover off.



6.3 Disconnect (5) electrical connectors from board.

6.4 Remove (2) screws holding circuit board to panel.

6.5 Re-assemble in reverse order

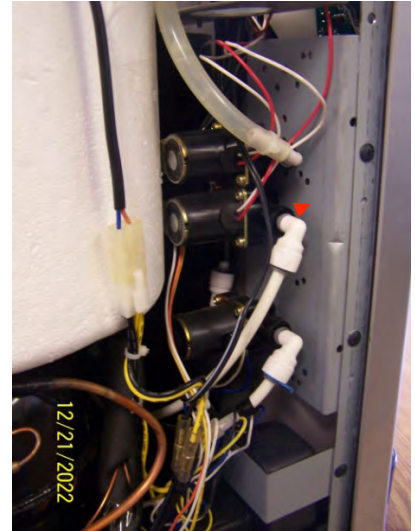


## 7. Remove/Replace Dispense Solenoids

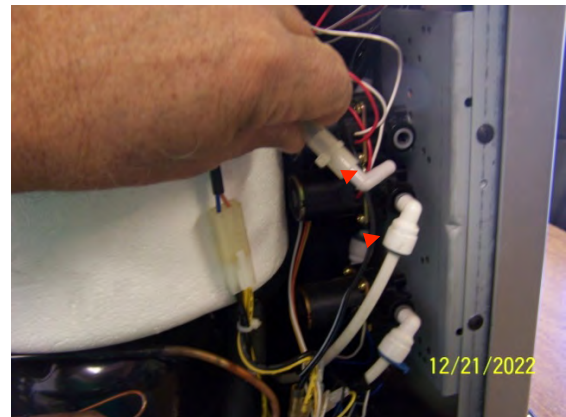
7.1 Remove top and left side cover of cooler  
(section 3)

7.2 Remove the control panel, remove the control  
pane back cover, and disconnect the electrical  
connectors. (sec. 6) Set control panel aside.

7.3 Locate 3 solenoids on left side of cooler



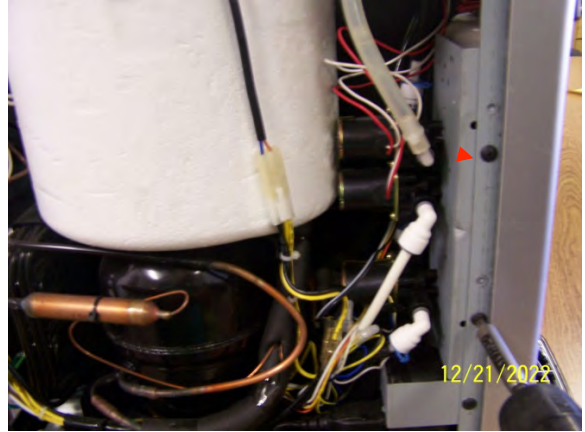
7.4 Remove 3 quick connect fittings from the 3  
outlet ports of the 3 solenoids



## 7. Remove/Replace Dispense Solenoids

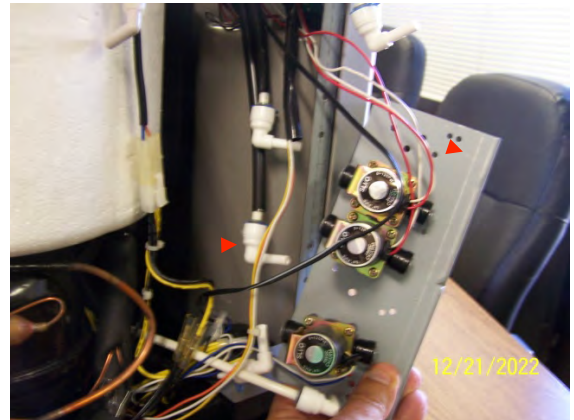
cont.

7.5 Remove 2 screws holding solenoid mounting plate to cooler frame



7.6 Pull mounting plate out to access solenoids

7.7 Remove 3 quick connect fittings from the 3 outlet ports of the 3 solenoids



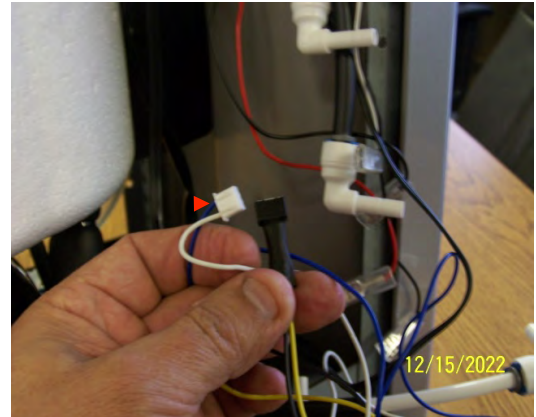


## 7. Remove/Replace Dispense Solenoids

cont.

7.8 Remove electrical connectors for hot and cold solenoids from control panel

7.9 Disconnect connector of ice bath fill solenoid

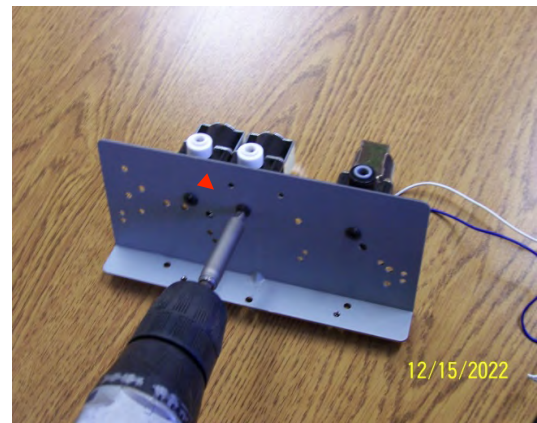


7.10 Remove solenoids from bracket by removing screws

7.11 Re-assemble in reverse order

Make note of the following:

- a. Water flow through the solenoid is directional. There is an arrow molded in the side of the solenoid body showing water flow direction. Make sure the solenoid is oriented correctly. Water can leak from the solenoid if not installed correctly

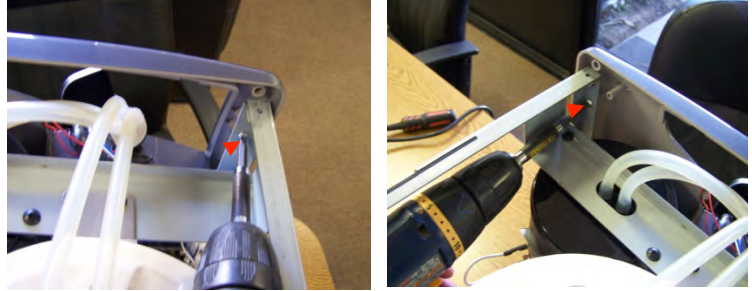


## 8. Remove Front Panel

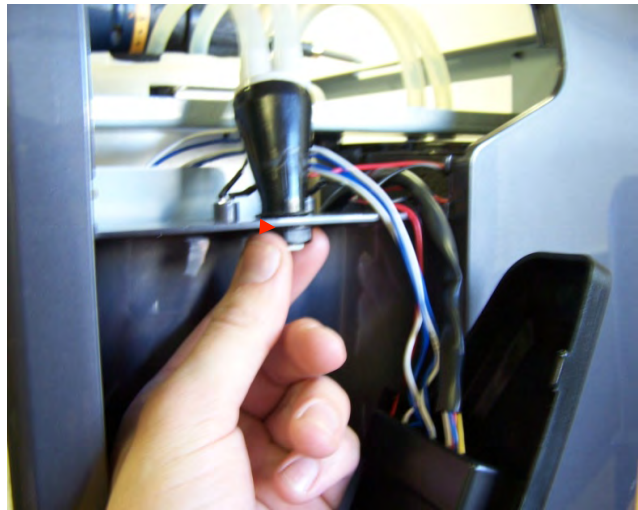
8.1 Remove top and side covers of cooler (section 3)

8.2 Remove the control panel (section 6)

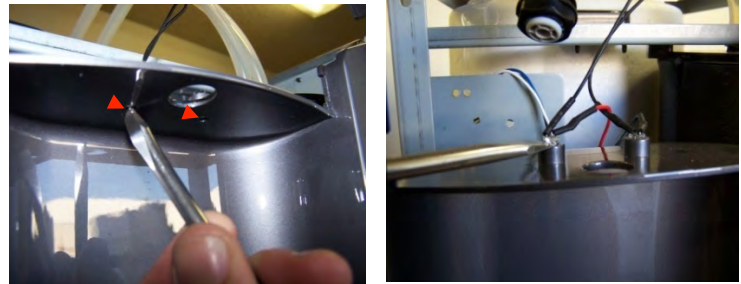
8.3 Remove (2) screws from the top of the front panel. The lower part of the front panel sets on two pins.



8.4 Unscrew spigot nut and remove spigot from front panel.

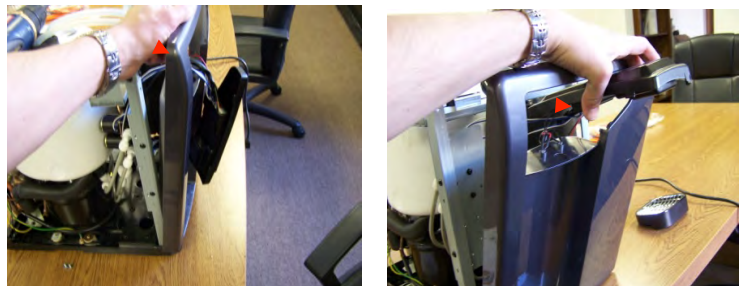


8.5 Using pointed tool such as a flathead screwdriver, push up on the LEDs to unseat them from the front panel. Then, using a flathead screwdriver, pry the LEDs from the front panel.



8.6 Tilt the front panel forward.

8.7 Pass all wiring and the control panel through the opening in the front panel.



8.8 Lift front panel off of the two pins on the base. Remove the panel.

8.9 Re-assemble in reverse order.

## 9. Remove/Replace Thermal Sensor

10.0 The hot tank thermal sensors are located on the outside of the hot tank. There are two thermal sensors. The sensor located lower on the hot tank controls the daily operation of the heating element. The upper thermal sensor is an overheat safety switch and cuts power to the hot tank should a malfunction occur and the tank starts to overheat.

10.1 Unplug cooler from power source for this operation.

10.2 Remove right side cover per sec. 3.3

10.3 There are (2) thermal sensors attached with screws to the hot tank. The lower sensor automatically turns the heating element on and off to maintain the water at 180 °F. The upper sensor is the over temperature sensor. This sensor activates if the temperature on the tank goes over 212 °F. If this sensor is activated due to a overheat condition, it will cut the power to the heating element. If this happens, it will automatically reset once the temperature decreases.

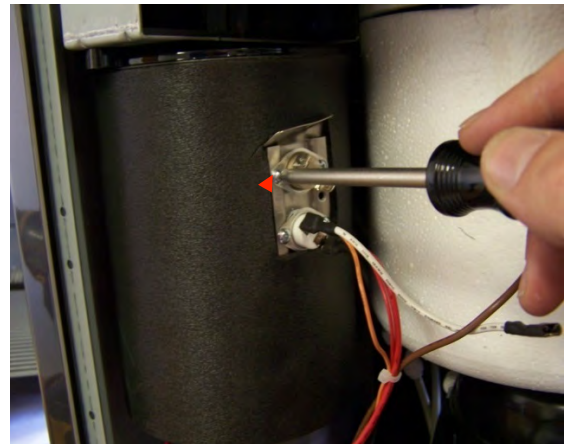
To check if either thermal sensor is good, use a continuity tester (ohm meter) to check for continuity across the thermal sensor. Before testing, make sure that at least one of the wires is disconnected from the sensor so as not to test continuity across a different part of the system. Make sure the thermal sensor is at ambient temperature for this test. If there is no continuity, replace the sensor.

10.4 To change either sensor, disconnect (2) electrical terminals from sensor.

10.5 Remove (2) screws holding sensor to tank.

10.6 Install new thermal sensor, replace screws, reconnect electrical terminals to sensor.

10.7 Replace right side cover.



## 10. Cold Tank Temperature Adjustment

11.0 The cold water temperature adjustment is located on the back of the cooler in the middle of the panel. An expansion tube senses temperature in the cold tank and open and closes the thermostat.

11.1 The cold adjustment is a shaft with a screw driver slot on the end.

11.2 To make the water colder, using a screw driver, rotate the shaft clockwise. For warmer water rotate the shaft counter clockwise. There are stops on the adjustment shaft. DO NOT force the control shaft over the stop. If this happens, it will be necessary to replace the temperature controller



270° Travel

STOP



WARMEST



COLDEST

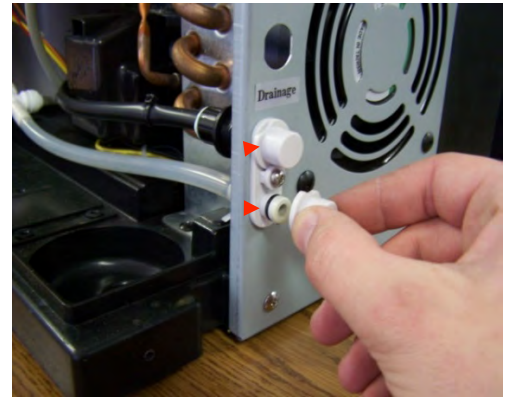
STOP

Normal Travel is 270°

## 11. Draining Cooler Tanks

Completely draining the tanks is required when shipping the cooler or when one the of the tanks needs replacing. This procedure will allow you to remove all the water from the cooler.

11.1 Hot and Cold Tank Drain: Rotate drain caps until caps are able to be pulled off of the drain port manifold. Remove drain caps. Water will pour from the ports.



11.2 Drain any remaining water in the system by pressing the hot and cold dispense buttons.



11.3 Replace Drain Cap(s).

## 12. Remove/Replace Cold Tank Sensor

12.1 The cold tank sensor is extremely reliable and rarely needs replacing. Its function is to control the cold water temperature by turning the compressor on or off as needed.

11.2 Remove the top cover of the cooler (sec. 3)

11.3 Slowly pull out the sensor.



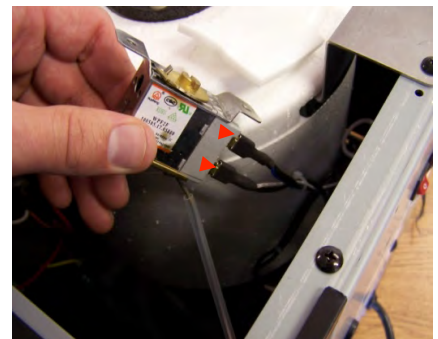
11.4 Remove (2) screws on back of cooler that hold temperature switch to cooler.



11.5 Pull temperature switch out of cooler and remove (2) electrical connectors.

11.6 The Cold Tank Sensor is now free of the cooler.

11.7 Re-assemble in reverse order.



## 13. Sanitization Procedure

The sanitization procedure is performed to reduce/eliminate any bacteriological growth in the cooler tanks and dispensing plumbing. Bacteriological growth can be the cause of some taste and odor in the water.

The procedure is as follows:

1. Mix ½ Tsp. of common household bleach (5.25%) in 1 gallon of clean water into a filter housing fixed with ¼” ports.
2. Unplug the cooler from the power source.
3. Drain all water from the cooler tanks.
4. Plumb the filter housing into the inlet water to the cooler.
5. Simultaneously press the hot and cold dispense buttons on the control panel.
6. When the mixture begins to flow from the spigot, release the hot dispense button.
7. When the mixture begins to flow from the spigot again, release the cold dispense button.
8. Let the sanitizing solution stand in the cooler for 10 minutes.  
CAUTION: Leaving the sanitizing solution in the cooler for more than 10 minutes can cause taste problems in the water.
9. While solution stands, disconnect the filter housing from the water line.
10. Drain the cooler completely.
11. Re-plumb fresh tap water to the cooler.
12. Fill the cooler completely with water. Let a few pints of water drain out of the spigot while pressing the hot button and then the cold button.
13. Drain the cooler completely.
14. Repeat steps 12-13, 2-3 times.
15. The cooler is now sanitized and ready for normal use.

## 14. Trouble Shooting

### Water not cold from cold tank

(Water dispenses from spigot but is not cold)

<u>Possible causes</u>	<u>Solution</u>
1. Power switch not On	Make sure cold power switch on the back panel is on.
2. Adjust temperature control	The thermostat temperature control adjustment is located on the back of the cooler. (see section 9)
3. All cold water has been used	Cooler needs time to recover. wait 10-15 minutes until water cools



## 14. Trouble Shooting

Cont.

### No Hot Water from Hot Tank

Possible Causes	Solution
1. Cooler not plugged in	Make sure power cord is plugged into wall socket
2. Power switch not On	Make sure Hot power switch on back panel is on and hot power light on front is illuminated
3. Electrical terminal disconnected	Check to see that both wires are connected to the heating element terminals. These are located at the bottom of the hot tank
4. Heating element failure due to scaling	Check for continuity across hot tank heater terminals. To do this, unplug unit from wall power. Disconnect one of the connector at the heating element terminals (at bottom of tank). Using an ohm meter, check for continuity across the 2 terminals. If there is no continuity (open), the tank must be replaced.

## 13. Trouble Shooting Cont.

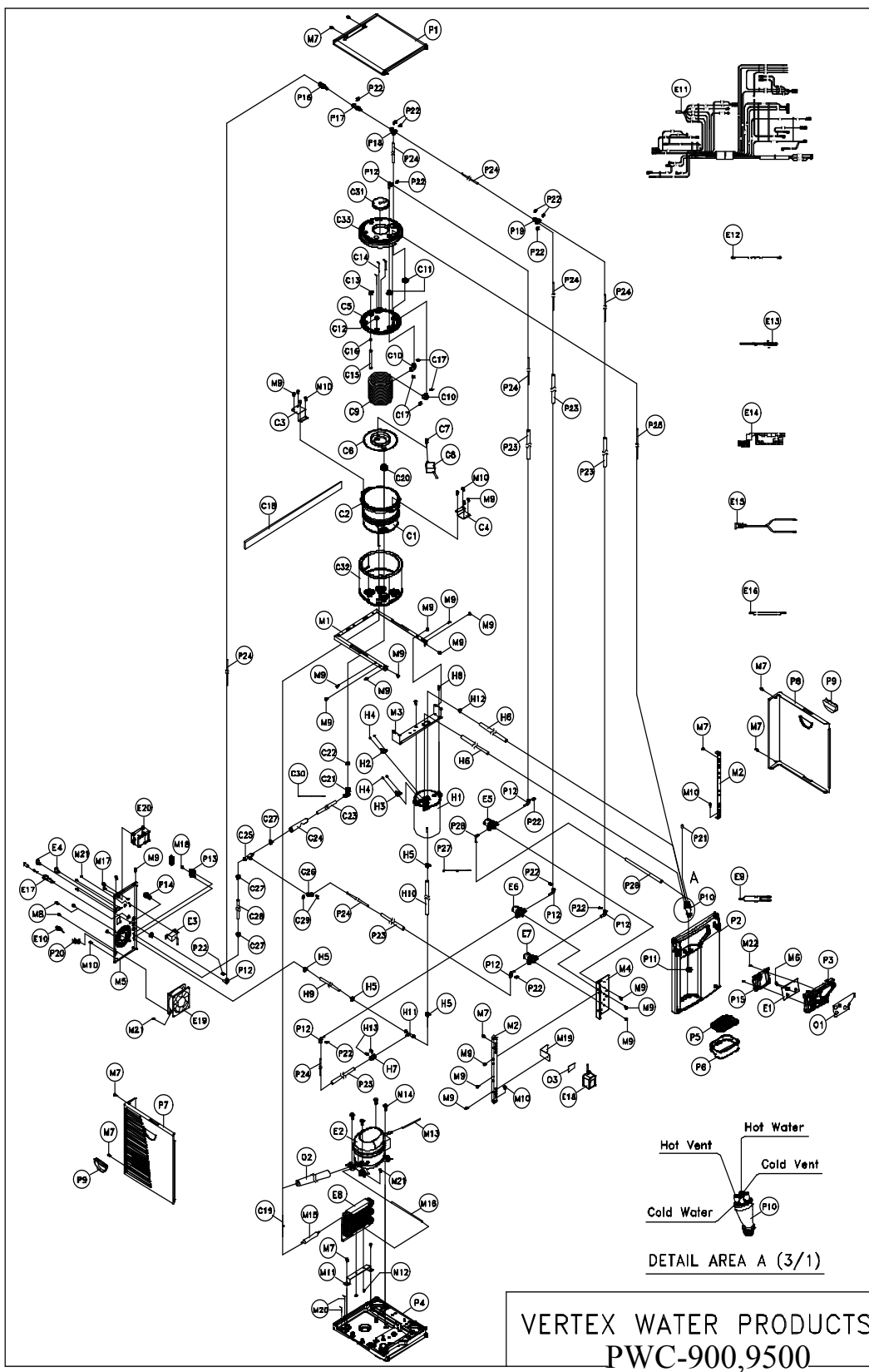
### No Hot Water from Hot Tank cont.

<u>Possible causes</u>	<u>Solution</u>
5. Thermal sensor failure	<p>The thermal sensors are attached to the hot tank. The upper sensor is a ? °C sensor and functions as an over heat safety. The lower sensor is a 82 °C sensor and controls the heating element function. The lower sensor would be the problem if there was no hot water. To see if the sensor is functioning properly, first unplug the cooler from the wall. remove the terminal from the sensor. Using an ohm meter, check for continuity. If there is no continuity (open), replace sensor as per section 9.</p>
6. Hot tank turned on without water in tank	<p>The hot power should never be turned on without water in the tank. If this happens, the upper thermal sensor on the hot tank will switch, cutting power to the hot tank. This is a safety device to prevent the heating element from burning itself out due to dry heating. Once the hot tank cools off the switch will be reset automatically to operating condition. See section 7.</p>

## 15. Specifications

	PWC-900
Voltage/Frequency	120 VAC/ 60 Hz
Weight (dry)	45 lbs.
Total Water Capacity	1.5 gallons
Hot tank	.5 gallons
Cold tank	1.0 gallons
Room tank	
Power Consumption Total	600 Watts
Hot Tank	500 Watts
Cold Tank	100 Watts
Temperature	
Hot	180 °F average
Cold (adjustable)	38 °F average
Refrigerant	R134a 36 mg.

# 16. Exploded View



VERTEX WATER PRODUCTS  
PWC-900,9500



## 17. Parts List

Item No.	Description	Part Number	Item No.	Description	Part Number
P1	Top Cover	c14-9300	M1	Upper Frame	c14-9313
P2	Front Panel (silver)	c14-9301/S	M2	Side Rail	c14-9314
P3	Control Panel Housing	c14-9302	M3	Hot Tank Bracket	c14-9315
P4	Base	c14-9503	M4	Solenoid Bracket	c14-9316
P5	Drip Tray Assembly	c14-9304	M5	Rear Plate	c14-9317
P6			M6	Screw, 3 x 8	c11-9231
P7	Left Side Panel	c14-9505	M7	Screw	c14-9515
P8	Right Side Panel	c14-9506	M8	Screw, Fan	
P9	Handle	c11-9235	M9	Screw 4 x 8 black	c11-9216
P10	4-Way Spigot w/blkhnd nut	c14-9306	M10	Screw, Flat Head, 4 x 12	c12-9054
P11	Nut, Bulkhead		M11	Condensor Bracket	c14-9318
P12	1/4" Stem Elbow Fitting	dm-2716	M12	Screw, 4 x 7	c11-9256
P13	2-Way Drain Fitting	c14-9307	M13	Copper Tube	c14-9319
P14	Bulkhead Fitting, 1/4"	dm-2733	M14	Mounting Screw, Compressor	
P15	Circuit Board Cover	c14-9308	M15	Dryer	c11-9241
P16	Strainer	c14-9309	M16	Copper Connection Tube	
P17	Inline Check Valve, 1/4st x 1/4t	c14-9310	M17	Screw	
P18	T fitting, 1/4"	dm-2711	M18	Drain Fitting Mounting Screw	
P19	Y fitting, 1/4"		M19	Transformer Bracket	c14-9321
P20	Strain Relief, cord	c11-9247	M20	Leak detector probes, 20mm	c14-9520
P21	Cap, silicon		M21	Screw 4 x 7	c11-9256
P22	Locking clip, fitting	sl-2737	M22	Circuit Board Cover Screw	
P23	PVC tubing cover		M23	Screw	
P24	1/4" tubing, white	tbwh-1501			
P25	Silicon Tube, SI-98-170	c14-9409			
P26	Silicon Tube, SI-88-255	c14-9355			
P27					
P28	Elbow fitting, 1/4 stem x 1/4 barb				



# 17. Parts List

continued

Item No.	Description	Part Number	Item No.	Description	Part Number
E1	Circuit Board	c14-9341	H1	Hot Water Tank Complete Set	c14-9322
E2	Compressor	c12-9047	H2	105°C Temp. Controller	c12-9024
E3	Cold Temperature Switch	c14-9335	H3	82°C Temperature Sensor	c11-9257
E4	Power Switch	c11-9238	H4	Screw, 3 x 4	c11-9258
E5	Cold Dispensing Solenoid wh	c14-9336	H5	Tube Clamp	c14-9329
E6	Hot Dispensing Solenoid rd	c14-9362	H6	Silicon Tube SI-88-210	c14-9410
E7	Solenoid, Ice Bath	c14-9593	H7	Screw, 3 x 4	
E8	Condenser	c14-9337	H8	Mounting Screw, Hot Tank	
E9	LED Wire	c14-9339	H9	Silicon Tube SI-85-95	c14-9411
E10	Power Cord	c12-9019	H10	Tube Clamp	c14-9329
E11	Main Wire Harness	c14-9338	H11	Tee Fitting	c14-9328
E12	Ground Wire	c14-9340	H12	Silicon Tube SI-85-245	c14-9412
E13	Bridge Diode		H13	Union Connector, 1/4"	dm-2708
E14	Wire Harness		H13	Locking Clip	sl-2737
E15	Transformer Wire	c14-9340			
E16	Leak Detector Wire				
E17	Fuse Holder	c11-9252			
E18	Transformer	c14-9532			
E19	Fan	c14-9535			
E20	Control Module	c14-9534			



# 17. Parts List

continued

Item No.	Description	Part Number	Item No.	Description	Part Number
C1	Cold Tank Complete Set	c14-9341	O1	Control Panel Sticker	c14-9330
C2	Cold Tank Mtg. Bckt, Plastic	c14-9351	O2	Insulated Sleeve	c14-9331
C3	Rear Cold Tank Bracket	c14-9342	O3	Self-Adhesive Foam	c14-9332
C4	Front Cold Tank Bracket	c14-9343			
C5	Cold Tank Lid	c14-9400			
C6	Ice Bath Base	c14-9401			
C7	Pump Fitting	c14-9403			
C8	Pump, circulating	c14-9366			
C9	Pure Chill SS Tubing Coil	c14-9404			
C10	Elbow Bulkhead union w/nut	c14-9405			
C11	Nut				
C12	Grommet, pump wire	c14-9406			
C13	Grommet, cold sensor	c14-9407			
C14	Ice Level Sensor Probes,50mm Well, Cold Temp. Sensor	c14-9402			
C15	O ring	c14-9350			
C16	Locking Clip	sl-2737			
C17	Insulation	c14-9357			
C18	Capillary Tube	c14-9353			
C19	Nut				
C20	Elbow Fitting w/nut, o-ring	c14-9408			
C21	O Ring				
C22	Silicon Tube SI-85-40	c14-9413			
C23	Insulator				
C24	T fitting, Barb x QC				
C25	Union Elbow fitting	dm-2729			
C26	Clamp	c14-9329			
C27	Silicon Tube SI-85-270	c14-9414			
C28	Locking Clip	sl-2737			
C29	Cable Tie				
C30	Insulating Foam				
C31	Cold Tank Foam - Main				
C32	Cold Tank Foam - Top	c14-9352			
C33				Revision 12/19/22	